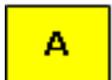


Explanation of the Colour coded status boxes

The Action Plan contains colour coded status indicators, which show progress against each action as one of: Red, Amber or Green. These are shown like this:



 A Red box means that little or no work has started against the project; or the project has slipped behind or that no progress has yet been made.

 An Amber box shows that some work has started against the project or that there is still more work to do.

 A Green box shows that the work or project is on track and is proceeding as expected.

The priorities and actions below are those developed from the Older People’s Strategy 2013 – 16 that were listed as not completed in September 2015.

Priority 1: Effective prevention in supportive communities which promote good health, wellbeing, involvement and combat isolation in personally managed ways

Expected Outcomes from this area of work:

- Older people will report greater connection to their community and be able to access services
- Trusted community resources will support older people to live and remain independent and safe in the home
- Older people will be able to report they can live the life they want and have healthier and fulfilled lives

Priority 1: Transport					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
Transport is still an ongoing issue and the Council’s Transport Manager will be invited to a future meeting of the Board to outline how the needs of older people are being considered.					

Priority 2: Community health and care services working together to aid recovery and provide ongoing support to reduce the need for acute care

Expected outcomes from work in this area

- Older people will report better management of long-term conditions
- Care plans are known in advance and older people only have to tell their story once
- Older people will receive services and support early to prevent and avoid the need for acute care

Priority 2: Community health and care services working together to aid recovery and provide ongoing support to reduce the need for acute care					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
2.1 To support work to integrate care pathway planning between BFC, the CCG and BHFT which set out past, present and future care needs and who will be responsible for them (p.14), the Board will invite the partners to present information about these proposals to make sure that the views of older people are sought and captured	The Chairman of the Board will issue an invitation to: Mira Haynes, Chief Officer: Older People and Long-term Conditions	TBA	<ul style="list-style-type: none"> • The Board will have opportunity to comment on the potential impact on older people • Care plans will be known in advance and older people only have to tell their story once • More older people will report greater satisfaction with their care 	<p>ON GOING</p> <p>A briefing on the intermediate care strategy was received by the Board at their March meeting.</p> <p>The Board also heard from the CCG of a new programme called “Delivering a New Vision of Care” and Age Concern Bracknell Forest was nominated to attend the Design Group which would examine ways to focus on preventative care pathway planning.</p> <p>This project will extend beyond the life of the existing OP strategy.</p>	

Priority 2: Community health and care services working together to aid recovery and provide ongoing support to reduce the need for acute care

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
2.2 To better understand issues relating to end of life care, the Board will invite the Integrated Care Partnership Board to present practice and proposals in this area	The Chairman of the Board will issue an invitation to: Dr Anant Sachdev	TBC Plus review 1 year later	<ul style="list-style-type: none"> The Board will have received presentations or policy updates on this programme The Board will learn about the proposals and have opportunity to comment on the potential impact on older people 	Invitation sent to BA CCG by email on 5 th September 2014 – defer to another date	

Priority 3: A range of different types of housing which allows people to remain at home as long as they wish

Note from the Board

The Board considers a wide range of different types of housing appropriate to needs will give people choice and will secure safety and independence in the home, however, the Board also believes that this priority should also encompass housing adaptation and assistive technology which are invaluable to quality of life and helping people to live independently for longer in their existing homes.

Expected outcomes from work in this area

- Older people will report that their housing is appropriate to their needs

Priority 3: A range of different types of housing which allows people to remain at home as long as they wish					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
3.1 To promote Assistive Technology and the Sensory Needs Clinic at Bridgewell to support older people to achieve independence and quality of life, the Board will establish a joined up programme of communications through a task and finish group	Angela Harris, Older People and Long-Term Conditions Team, ASCHH, BFC		<ul style="list-style-type: none"> The Board will have visited the Sensory Needs Clinic to explore the options available to older people Key messages and promotional activity will be developed and distributed to the media Promotional material will be developed and distributed through Board members and their networks Increased take up of Assistive Technology solutions and housing adaptations Older people will report that their housing is appropriate to their needs 	<p>STARTED</p> <p>A communications plan has been developed. At 28/08/2014, the plan was being considered by the Learning Disabilities section in ASCHH who are leading on the project to ensure it fits with a wider programme of activities relating to assistive technology in the Borough.</p> <p>A delay is currently being experienced as there are some issues to consider around the overlapping roles of the BF Sensory Needs team and Forest Care and other services using the same site. This matter is currently being dealt with by operational staff in ASCHH.</p>	<div style="border: 1px solid black; background-color: yellow; width: 30px; height: 30px; margin: 0 auto; display: flex; align-items: center; justify-content: center;"> A </div>

Priority 4: Good quality information and advice and straightforward access to health, care and support services

Expected outcomes from work in this area

- Older people will be enabled to maximise their income and financial wellbeing (p.12)
- Older people will be able to plan for a time when they cannot make decisions for themselves (principle to ensure and protect dignity)
- People who fund their own support have access to information, advice and support according to their needs

Priority 4: Good quality information and advice and straightforward access to health, care and support services					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
4.1 To understand the financial implications of the Care Bill on older people (including those who fund their own support) for impact on care planning, personalisation, personal budgets, enabling direct payments, the Board will invite Bracknell Forest adult social care teams to outline the policy and local response	The Chairman of the Board will issue an invitation to: Neil Haddock, Head of Performance and Resources, ASCHH, BFC		<ul style="list-style-type: none"> • The Board will have opportunity to comment on the potential impact on older people • Satisfaction with information provided to people who fund their own care and support • The Board will set up a task and finish group to promote information to meet the needs of older people 	<p>ON HOLD</p> <p>The commencement of the financial provisions of the Care Act fall outside the life of the current action plan. A number of consultations are taking place at national level and guidance is still emerging.</p> <p>However, this matter is likely to come back to this and other strategic partnerships at a later date.</p>	
4.2 The Board will explore the role of information and signposting providers (such as CAB and Local Healthwatch Bracknell Forest) (p.12)					

Priority 4: Good quality information and advice and straightforward access to health, care and support services

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
4.3 The Board will source local equalities data indicating issues for migrant communities around social isolation, awareness and access to services and specific health conditions			5		N/A
4.3.a Based on a quantitative assessment of need in the Equality Screening record, the Board will assess information provision around social isolation, awareness and access to health and social care services to the Nepali community	<p>For the Council In relation to the Nepali Community: Abby Thomas, Head of Equalities and Community Engagement, BFC</p> <p>For the health service Mary Purnell, Head of Operations, Bracknell and Ascot CCG</p>	Dec 2014?	<ul style="list-style-type: none"> • The Board will source the evidence and update the Equality Screening record for the Older People’s Strategy • Consideration of evidence and actions to address specific issues will be determined taking into account cultural and linguistic barriers • Consideration of Board network response to needs of vulnerable groups • Members of the Polish community will report improved connectedness to the community, better access to social care and health services 	<p><u>STARTED</u></p> <p>For the Nepali Community, because this community is aligned so closely to the armed services community in the borough, a number of projects have been undertaken through the Armed Forces Community Covenant and the MOD Forces Community Grant Scheme. The Community Engagement Team has been contacted to better understand the successes of this work which can be communicated to the Board at a later date.</p>	<div style="border: 1px solid black; background-color: yellow; width: 30px; height: 30px; display: flex; align-items: center; justify-content: center; margin: 0 auto;">A</div>

Priority 4: Good quality information and advice and straightforward access to health, care and support services

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
4.3.b Based on a quantitative assessment of need in the Equality Screening record, the Board will assess information provision around social isolation, awareness and access to health and social care services to the Polish community	<p>For the Council Abby Thomas, Head of Equalities and Community Engagement, BFC</p> <p>For the health service Mary Purnell, Head of Operations, Bracknell and Ascot CCG</p>	TBC	<ul style="list-style-type: none"> • The Board will source the evidence and update the Equality Screening record for the Older People's Strategy • Consideration of evidence and actions to address specific issues will be determined taking into account cultural and linguistic barriers • Consideration of Board network response to needs of vulnerable groups • Members of the Polish community will report improved connectedness to the community, better access to social care and health services 	NOT YET STARTED	
4.4 To promote planning in later life, the Board will assess information relating to such things as advance directive, lasting power of attorney, etc. (p12) and determine a way of communicating this information to older people	Kieth Naylor will gather information resources for consideration by the Board at a future meeting A lead will be nominated at a future meeting		<ul style="list-style-type: none"> • The Board will take an asset based approach and research support available in the community and set up a Task and Finish group involving members of the Community and community law firms • Key messages and promotional activity will be developed and distributed to the media • Promotional material will be 	<p>STARTED</p> <p>At 6/12/02013, a number of leaflets and information from private finance and legal services has been gathered by Tracey Hedgecox and Kieth Naylor in preparation of this item.</p> <p>Planning for an event was discussed at the December 2014 Board meeting.</p> <p>There are currently capacity issues in the BFC Joint</p>	

Priority 4: Good quality information and advice and straightforward access to health, care and support services

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
			developed and distributed through Board members and their networks <ul style="list-style-type: none"> • Older people will report that improved satisfaction that their information needs have been met 	Commissioning Team that prevent this item being taken forward by the Council directly, however, Age Concern Bracknell Forest applied for grant funding to deliver an event 2015-2016, the specification for which is to be agreed by a small working group of the Board.	

Priority 5: Access to the Internet and the skills to use it

Expected outcomes from work in this area

- Older people will have access to electronic information according to their needs and preferences (p11)
- Older people will have access to support and learning opportunities, relevant to the ways in which they wish and need to access online information

Priority 5: Access to the Internet and the skills to use it					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
To develop, support and promote the use of the Internet that matches needs and demand (p11) the Board will take an asset based approach and set up a Task and Finish group involving members of the community and Board members who will:					
5.1.a Engage with the Community Learning Service to find out more about IT courses and to determine how the needs of older learners are considered and met in the development and design of courses with a view to promoting courses more widely	The Chairman of the Board will issue and invitation to Mr Campbell Christie, Principal, Bracknell and Wokingham College, 01344 766441 Janet Berry, the Head of Community Learning and Skills	Janet Berry – June 2014 (TBC) Review in 2015	<ul style="list-style-type: none"> • The Board will have opportunity to comment on the potential impact on older people • The needs of older people and usage of internet technology by older people in Bracknell Forest will be clearer • The Board will have visited the Lifelong Learning Service (Adult Learning) courses for older people • Key messages and promotional activity will be developed and distributed to the media • Promotional material will be developed and distributed 	<p>STARTED</p> <p>The Economic and Skills Development Partnership confirmed that whilst adult learning is a strand, learning specifically targeted at older people is not a primary consideration.</p> <p>Janet Berry is a member of the Board and uses meetings to canvas ideas on the educational and learning support of older people in the Borough. The contribution of the OPPB as part of a wider whole has led to an overhaul of the Open Learning Centre offer, alignment with Skills Agency Funding and the provision of a wider range of</p>	A

Priority 5: Access to the Internet and the skills to use it

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
			through Board members and their networks <ul style="list-style-type: none"> Increased number of people 50+ attending free IT courses Increased number of people reached through outreach / digital inclusion 	courses, specifically relating to digital skills and literacy which have been particularly successful.	
5.1.b Explore how information and signposting organisations are enabling access to online information for people who cannot or do not wish to access the internet so that practice examples can be promoted	The Chairman of the Board will issue and invitation to Bobby Mulheir, Chief Officer: Customer Services, BFC to outline Digital Inclusion Strategy Who else needs to be involved All other organisations delivering IT solutions to older people, e.g. BFH, Age Concern		<ul style="list-style-type: none"> The Board will have opportunity to comment on the potential impact on older people Case studies and examples of good practice (e.g. Age Concern pilots and programmes) can be developed for distribution to other organisations The Board will develop an understanding of the IT that is acceptable to and is likely to be used by older people Organisations will report increased use of diverse technologies to search information online, in particular from the iHub IT use will increase in day centres Trainers and volunteers better trained to help older people 	STARTED The Board appointed a Digital Inclusion Coordinator paid for through grant funding to research needs and ambitions and deliver a programme to empower older people to access and use internet technologies and resources. Reports on progress are received at Board meetings. The life of the project will extend beyond the life of the existing strategy.	

Priority 5: Access to the Internet and the skills to use it

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
			access internet technologies to provide information <ul style="list-style-type: none"> • Information will be developed about “Apps” of benefit to older people • Increased use of IT by people 50+ in communal areas, e.g. libraries, sheltered schemes 		

Priority 6: Better recognition and support for carers, particularly older carers

Expected outcomes from work in this area

- Older carers will report greater support in their caring role
- Carers will know how much money they are entitled to for care and support needs
- Carers will report their needs have been recognised and appropriate support and information has been offered

Priority 6: Better recognition and support for carers, particularly older carers					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
6.1 To understand how older carers' needs are being met, the Board will seek a progress report on the Borough Carers strategy with a view to presenting new evidence, identifying gaps or supporting the delivery of the strategy outcomes	The Chairman of the Board will issue an invitation to: Carers Issue Group Also involved: BFC, Joint Commissioning Officer, Carer's Strategy	Sept 2015	<ul style="list-style-type: none"> • The Board will consider the progress and how issues facing older carers are being addressed • Members of the Board will promote support more widely through their networks • Members will consider what resources they can bring to bear to ensure greater outcomes can be achieved for more people • Satisfaction of carers in relation to their understanding of new provisions in Care Bill affecting them • Satisfaction of carers about the level of inclusion in discussions relating to decisions that impact on them 	<p>STARTED</p> <p>This item from Alysoun Asante was deferred from June to allow for the report to be approved by Executive. The item is to come back to Board from Autumn 2015.</p>	<div style="border: 1px solid black; background-color: yellow; width: 30px; height: 30px; margin: 0 auto; display: flex; align-items: center; justify-content: center;"> A </div>

Priority 7: Improve community awareness of the needs of older people, and promote volunteering and befriending services

Expected outcomes from work in this area

- Older people will report they feel valued with opportunity to contribute meaningfully with their community
- Older people will feel visible, listened to and heard and perceptions of old age and older people will change (pp.5 & 7)
- Older people will report improved understanding of the issues affecting older people by service providers and the wider community
- Older people will report feeling valued (principle of strategy)

Priority 7: Improve community awareness of the needs of older people, and promote volunteering and befriending services					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
<p>7.1 To promote volunteering (p.14, EIA) and befriending to improve social connectedness, the Board will:</p> <ul style="list-style-type: none"> • Increase in the number of volunteers aged 50+ above currently reported figure of 65% • Increase in the number of hours volunteered by people aged 50+ • Older people aged 50% taking part in more diverse volunteering opportunities • Increase number of bids or funds drawn down to support volunteering / mentoring schemes • As a result of volunteering, more older people reporting: <ul style="list-style-type: none"> • less risk aversion • feeling empowered to take part in community events and development and activities in the community • improved mental wellbeing • improved social wellbeing 					

Priority 7: Improve community awareness of the needs of older people, and promote volunteering and befriending services

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
7.1.a Review befriending schemes in the Borough and specifically, ask BFVA and Bracknell Forest Homes to report progress on findings of their befriending programmes in residential care settings	The Chairman of the Board will issue and invitation to: Kathryn Mullens, Bracknell Forest Public Health Team Steve Eker, Bracknell Forest Joint Commissioning Team	TBC	<ul style="list-style-type: none"> The Board will consider the findings, and how learning can be used to promote volunteering and befriending opportunities 	<p>STARTED</p> <p>Assessment of need was assessed in 2014. Involve (previously BFVA) have working with the public health team to develop a monitoring tool for impact of social interaction programmes but the wider needs of the wider population are being further explored.</p> <p>For the wider population, work in this area is being undertaken by the Bracknell Forest Public Health and Joint Commissioning Teams and a Loneliness and Social Isolation steering group is now in place to take this issue forward.</p>	
7.1.b Ask the Local Economic Partnership to present its proposals for providing older people with opportunities to use their life skills, knowledge and experience in meaningful and productive ways to maintain mental, social and economic wellbeing of older people	The Chairman of the Board will issue and invitation to: David Cook, Chairman of the Local Economic Partnership	TBC Janet Berry to distribute information on internship between meetings of the Board and result to be reported to OPPB meeting	<ul style="list-style-type: none"> The views of older people will have been considered in the development of action plans and programmes to deliver the Local Economic Partnership Strategy The Board will have played an active part in the development of schemes such as skills, knowledge and time banking 	<p>ON GOING</p> <p>The focus of the work of the LEP is primarily younger people in response to recent national policy changes.</p> <p>The Open Learning Centre is focussing on community learning and has comprehensive monitoring</p>	

Priority 7: Improve community awareness of the needs of older people, and promote volunteering and befriending services

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
		following recruitment	<ul style="list-style-type: none"> Older people will report satisfaction with opportunities to maintain or improve mental, social and economic wellbeing 	data including age, and actively encouraging new and continued learning for older people. Working with the Digital Inclusion Co-ordinator, new courses and content are being developed around ICT	
7.2 The Board will receive regular status reports on the work of the Access Group in order to promote the views of older people	The Chairman of the Board will issue and invitation to: Cllr Cliff Thomson, Older People's Champion	Board decision	<ul style="list-style-type: none"> The views of older people will be heard in the development of programmes and projects set up by the Access Group Older people will report satisfaction that their views have been heard and taken into account when developing services for older people 	STARTED Cllr. Thompson to provide feedback on the Access Group at or between meetings.	
7.3 Board seeks information as to why there are significant discrepancies between Census population estimates and recorded data on the Equality Act 2010 protected characteristics of sexual orientation and religion on IAS to ensure social care services mitigate the risk of discriminating directly or indirectly against these populations. populations.	Mira Haynes, Chief Officer: Older People and Long-term Conditions, ASCHH, BFC	2015-2016	<ul style="list-style-type: none"> The Board will be appraised of the assessment process and how questions of this nature can be asked and recorded sensitively The recording of religion and sexual orientation is improved and processes will be deemed not to be discriminatory The gap between population estimates and recorded data will narrow 	STARTED Email to ASCHH Performance Manager sent 26/06/2015	

Priority 8: Real choice and control over services which are fairly priced and affordable and promote self-management

Expected outcomes from work in this area

- Older people will be able to express their needs and be confident that their views have been taken into account when determining their support options

Priority 8: Real choice and control over services which are fairly priced and affordable and promote self-management					
Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
8.1 The Board will explore creative uses of personal budgets (including the use of E+ cards) to allow people flexibility & freedom of choice as to how personal budgets are used to improve quality of life	Angela Harris, Older People and Long-Term Conditions Team, ASCHH, BFC Others to be included: Jayne Ward e+ project manager	TBC	<ul style="list-style-type: none"> The Board will develop key messages for a promotional campaign More people will become aware of, demonstrate interest in, and exhibit the innovative use of personal budgets to support quality of life choices 	<p>STARTED</p> <p>The uptake of Direct Payments (and Pre-Paid cards) is measured by care group and age. The e+ pre-paid debit card is still in developmental stages and currently we are waiting on new software to make it more user friendly. There are currently two people using a e+ pre-paid debit card to manage their direct payment. Both of these recipients are older people who are finding that the card is flexible and easier to manage as it cuts down on the administrative element of direct payments. As the card moves through the developmental stage and into being more widely used by people taking up a direct payment, the Direct</p>	

Priority 8: Real choice and control over services which are fairly priced and affordable and promote self-management

Things that we will do (actions)	Lead	When it will be completed (timescale)	How we will measure success	Progress (as at April 2016)	Status (Red Amber Green)
				Payments Co-ordinator can report back to the Older People's the life of this project will extend beyond the life of the current OP strategy.	

Priority 9: Services which are effective, efficient, accessible and of good quality when and where needed – ALL ACTIONS LISTED AS COMPLETED