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South Central  
Ambulance Service  
NHS Foundation Trust

# Bracknell HOSC Report September 2024

Kirsten Willis-Drewett BEM  
Assistant Director of Operations



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# North South Overall Demand 2023-24

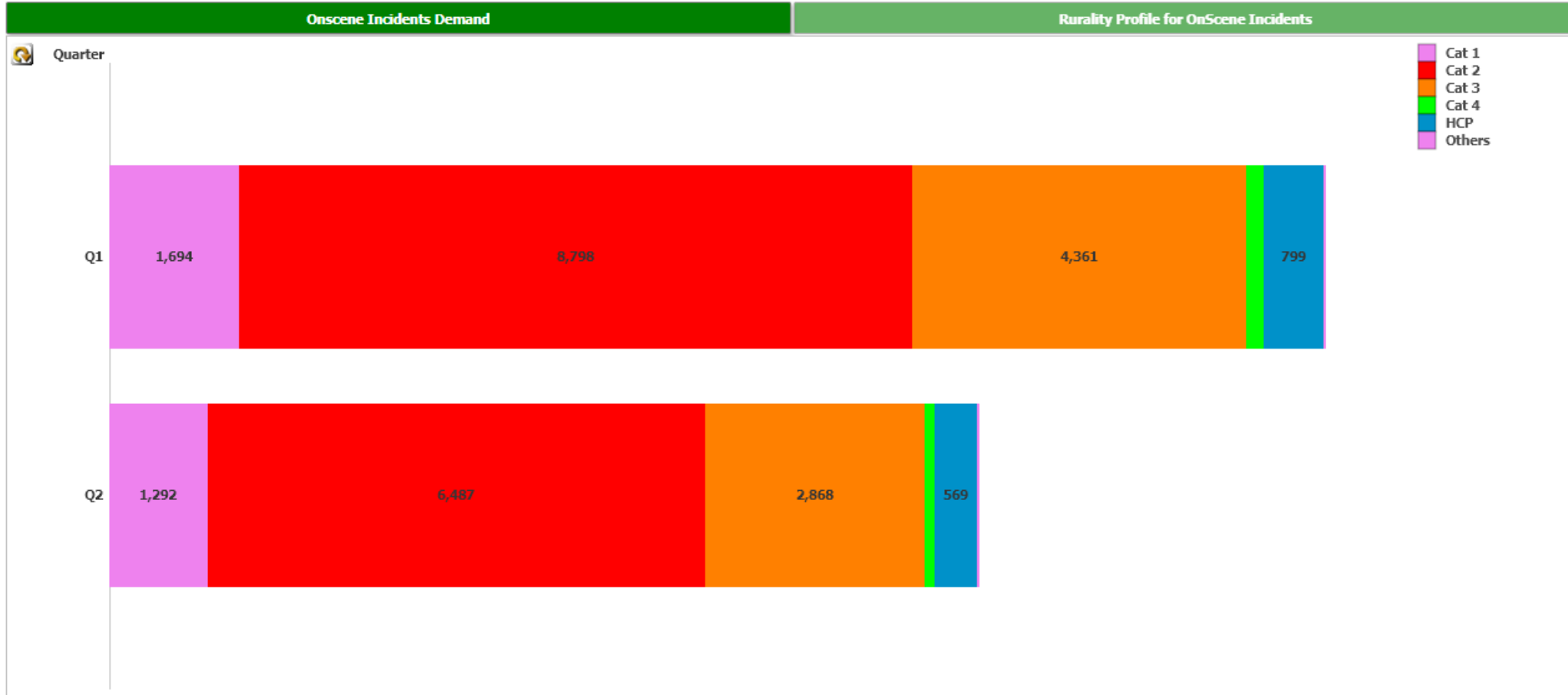




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# North South Node Demand 2024 – 8/9/24





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# Bracknell & Ascot Demand 2023-24

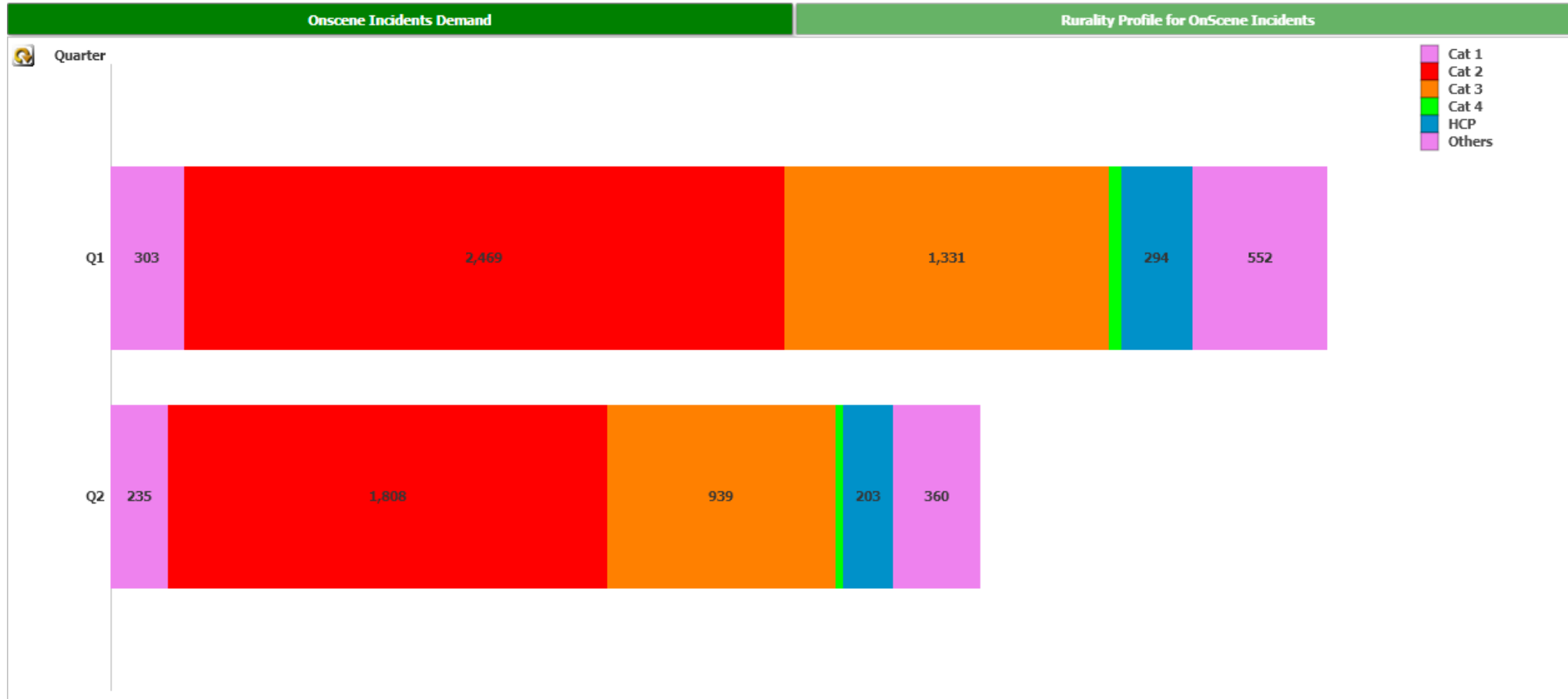




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# Bracknell Demand 2024 - 8/9/24





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# RBH Handover delays 2023-24

Excesses - Handovers and Clear Ups

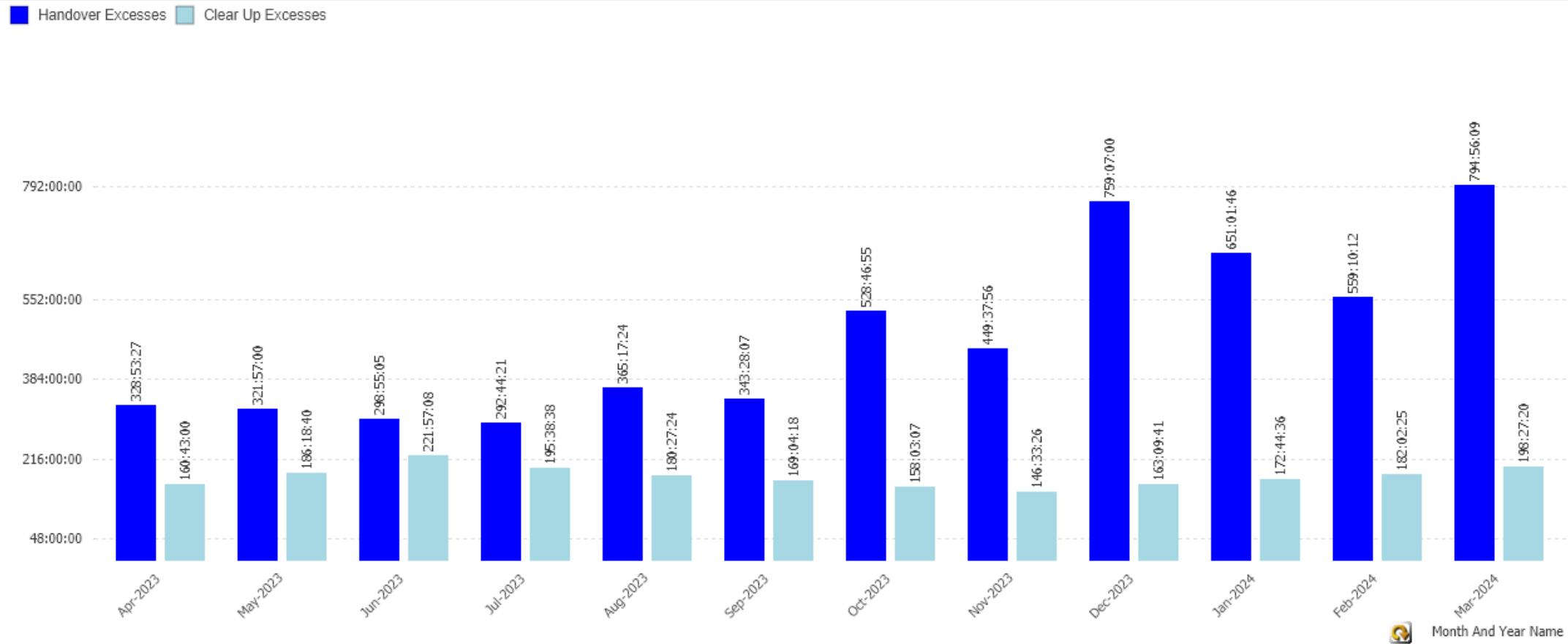
Clear Up and Handover Compliance %

Hospital Arrivals & Avg. Turnarounds

Hospital Summary

Hospital Arrival Hour by Day

Excesses - Handovers and Clear Ups



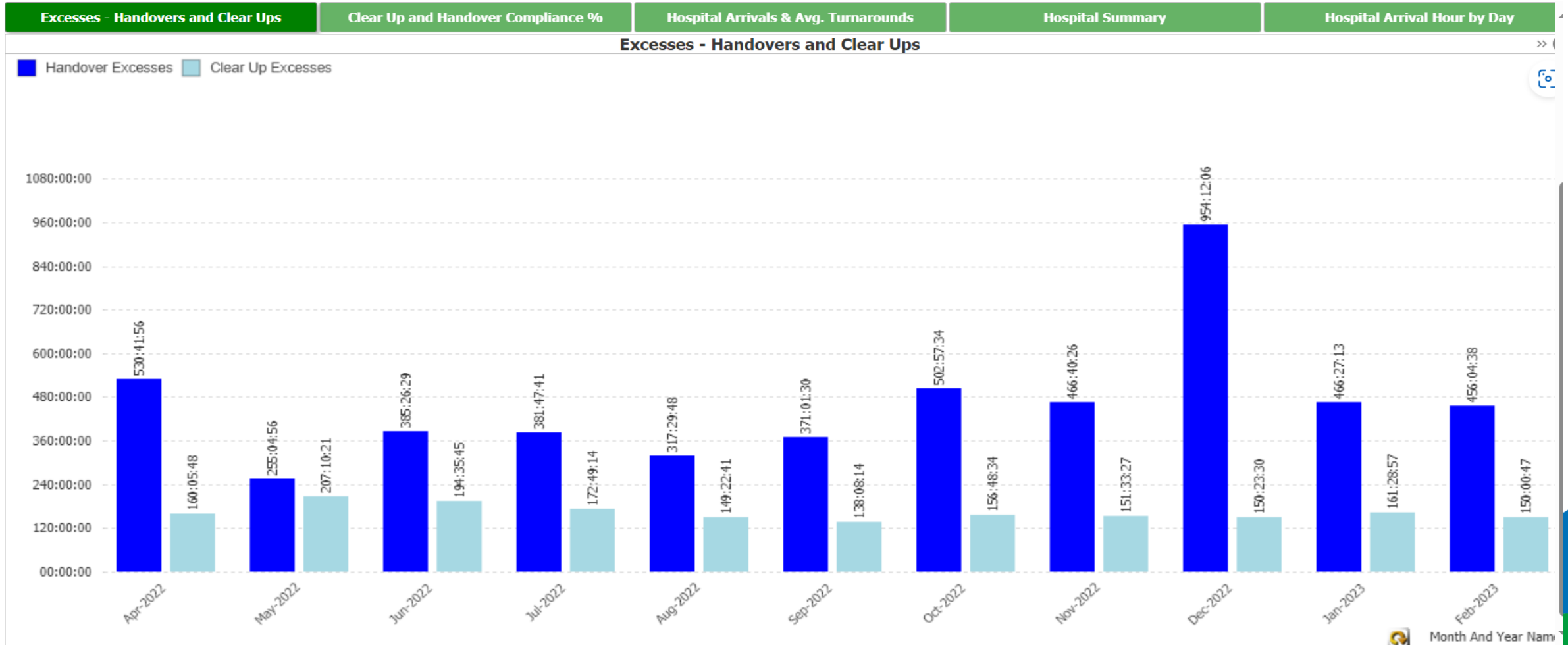
Month And Year Name



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# RBH Handover delays April 22 – Feb 23 comparison





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# RBH Handover delays April 2024 – 8/9/24



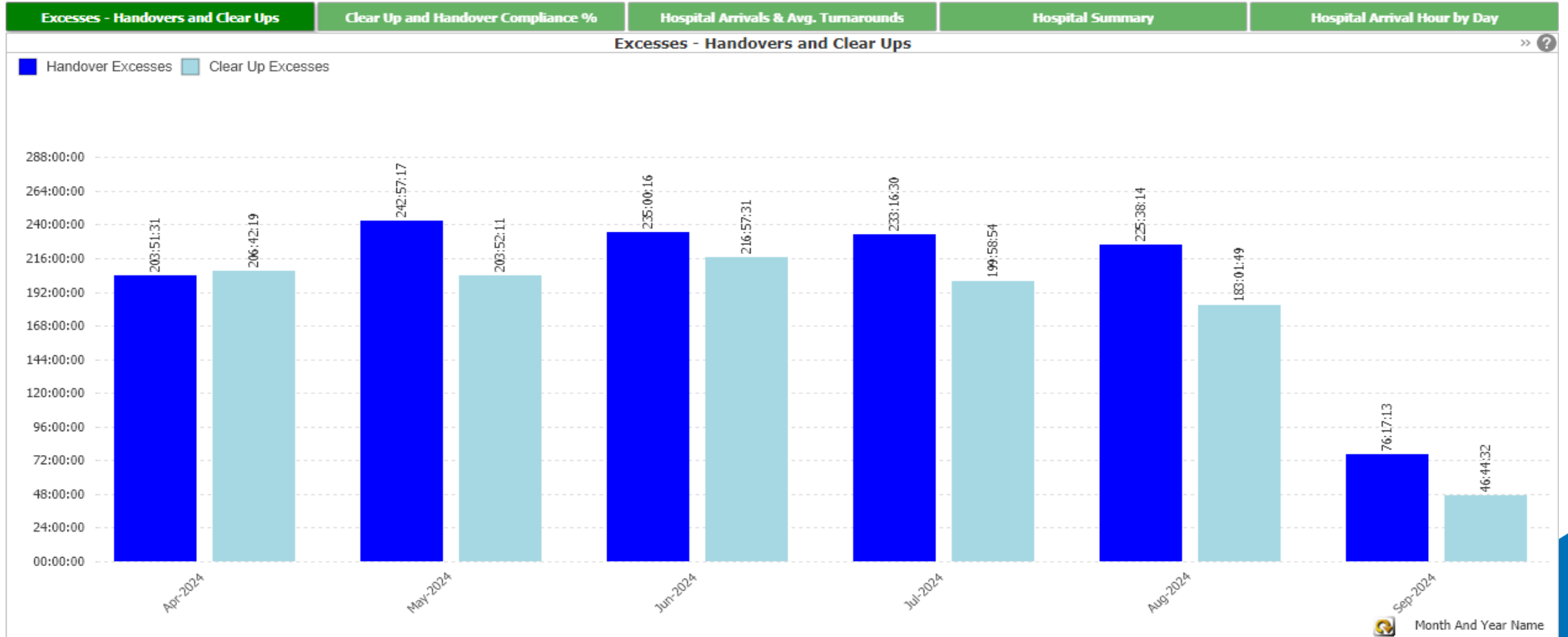




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# WPH Handover delays April 2024 – 8/9/24





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# Handover delays April 2024 – 8/9/24





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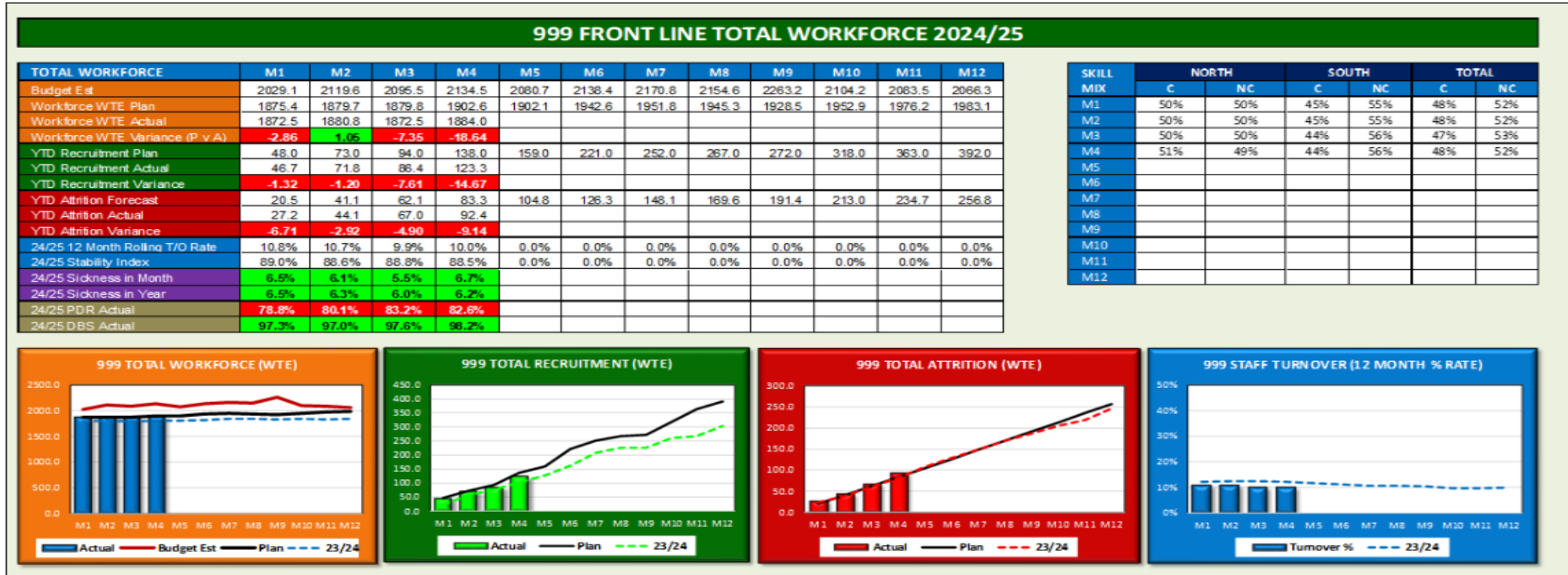
# Recruitment = 95% shift cover



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## M4 – YTD 999 WORKFORCE





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# Recruitment and Retention

- Our staff requirements are based on a modelling system that accounts for our 999 response demand, the volume of the patients who require transportation, and the length of time each incident takes us (task time).
- Our annual plan for the staffing requirements and the volume of operational hours required to meet demand is set at the start of the year based on previous year trends. We then adjust this weekly taking into account any changes in demand or task time.
- We are able to move our ambulances around the trust to ensure we meet any increased demand on the day, however sudden increases in demand, or increases in hospital handover times, will impact on our ability to respond to patients.
- We have expanded our recruitment to include qualified paramedic recruitment from overseas, including Australia, New Zealand, and South Africa. This continues in 2024 and has seen some excellent engagement and support from our international recruitment team and in support of the staff who are relocating's wellbeing.



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# Questions?

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