

 THAMES VALLEY
POLICE

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Chief Constable
John Campbell QPM

 **Bracknell Forest Council**
The borough of opportunity

11th Sept 2019


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THAMES VALLEY POLICE
**STRATEGIC
PLAN**

19/
20



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 **THAMES VALLEY POLICE**


Thames Valley will deliver an excellent service and be regarded as an outstanding force


- We will focus on crime reduction and the disruption of criminal activity, creating a hostile environment for those that would do harm
- When people call us for help we will provide a caring, effective and swift response to those in need
- Where crimes are committed, we will investigate appropriately and relentlessly seek justice for victims
- Our response to major and serious incidents and our policing operations will be first class

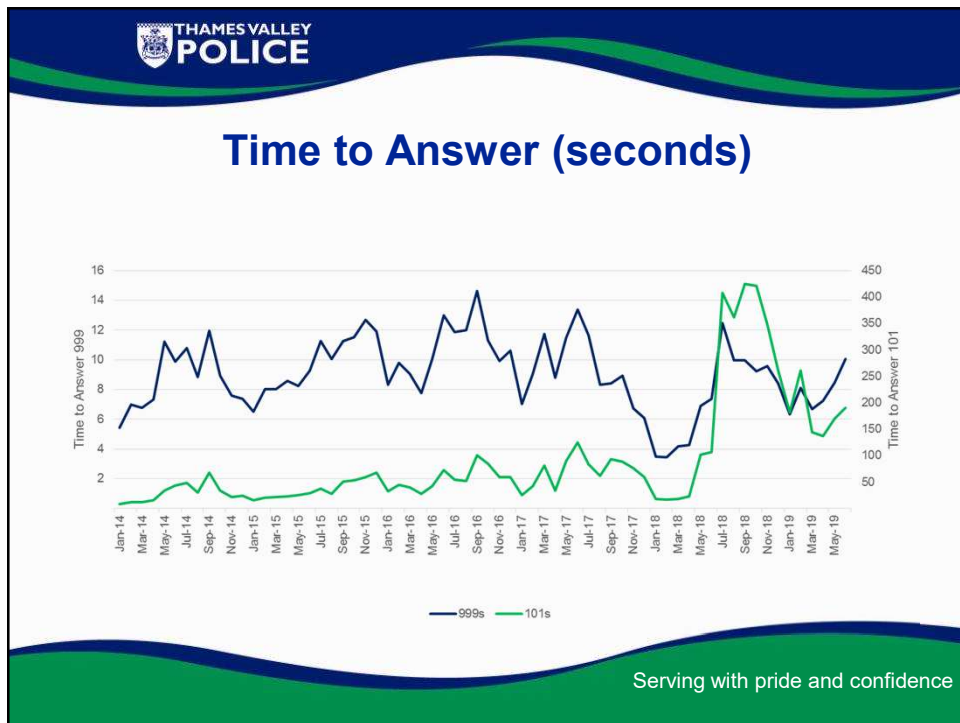
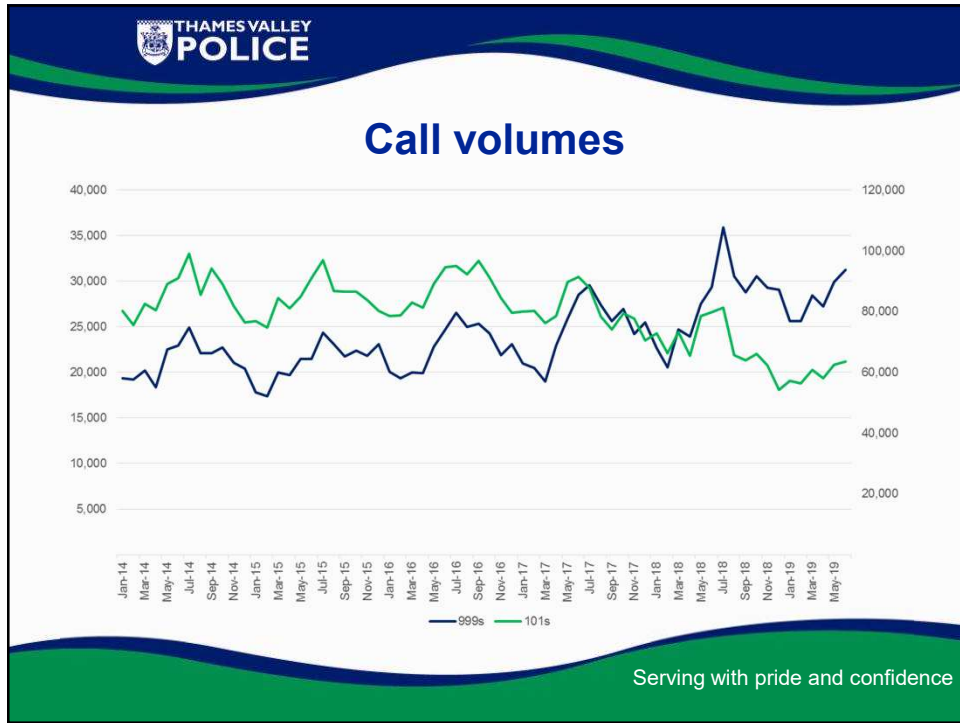
The public will know that when things are at their very worst for them we will be at our very best.

Through these endeavours our communities will have high levels of trust and confidence in Thames Valley Police.

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Priority Outcomes 2019/20 

| | | | |
|--|--|---|---|
| <p>Reduce crime and incidents through targeted and effective problem-solving</p> <p>The Force will focus on: Knife crime; The disruption of organised crime groups, including those committing rural crime; County drugs lines Making best use of our time and resources by effectively reducing need.</p> | <p>Bring more criminals to justice by improving the quality and timeliness of investigations</p> <p>The Force will focus on: Residential burglary; Robbery; Violence with injury; Rape and serious sexual offences; Increasing overall positive outcomes.</p> | <p>Improve how we protect the vulnerable by pro-actively identifying, understanding and reducing risk and harm</p> <p>The Force will focus on: Domestic abuse including stalking and harassment; Exploitation; Vulnerable victims of fraud.</p> | <p>Increase the satisfaction of victims and other people in need by responding appropriately and improving communication with them</p> <p>The Force will focus on: Improving non-emergency call answering times; The timeliness of our initial response; Understanding caller and victim expectations; Improving the updates provided to victims; Our response to major and serious incidents and policing operations.</p> |
| <p>Sustain a valued workforce with the capacity and capability to manage the challenges of modern policing</p> <p>The Force will focus on: the retention, recruitment, development and wellbeing of all officers and staff to effectively tackle the most serious, complex and challenging threats or risks facing the organisation</p> | <p>Manage resources to invest in priority areas and maintain core policing services</p> <p>The Force will: ensure the available resources are managed to maximise investment in priority areas; develop our understanding of current and future demand and manage planning processes within a clear governance structure.</p> | <p>Implement digital development, integrating new technologies to advance our organisational and operational response</p> <p>The Force will deliver: an effective digital strategy, adopting innovative business, process and cultural change that will maximise the investment in technology and improve service to the public.</p> | <p>Operational ●</p> <p>Organisational ●</p> <p></p> |

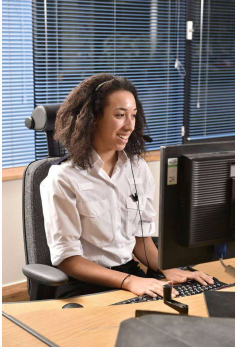


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Average time to answer 101 calls

As of 10th July 2019 our year to date average time to answer 101 calls was 2 minutes & 45.6 seconds.

In Sept & Oct 2018 101 calls were taking 8 minutes to be answered.



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Officers Assaulted – 2019

- 404 officers assaulted during use of force incident Force wide-
27 in Bracknell & Wokingham
- 129 officers have been spat at Force wide – **7 in Bracknell & Wokingham**
- 17 officers exposed to Blood Borne Virus risk Force wide – **0 in Bracknell & Wokingham LPA**

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Some Key Crime Areas

| | Offences | | |
|--------------------------|----------|---------|----------|
| | Previous | Current | % Change |
| Assault (GBH) | 4 | 4 | 0% |
| Rape (Domestic) | 19 | 15 | -21% |
| Burglary (Dwelling) | 77 | 70 | -9% |
| Burglary (sheds/garages) | 53 | 42 | -21% |
| Theft from Vehicle | 156 | 185 | 19% |


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Data year to date: 01 Apr 19 – 09.09.19


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Local issues

- **Chesterblade Children’s Home** – “A pop up Children’s home”
- **Speed Watch**
- **ASB** – Reports of drug dealing




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LPA Prevention

- **Op Ontario**
 - Theft from Vans
 - Pro-Active Operation
 - Arrests made
- **Op Odyssey**
 - Safeguarding the Vulnerable
 - Reducing harm from drug dealers
 - Obtaining Closure Orders
- **Fraud Investigation**
 - Multiple reports on Social Media
 - Widespread Scam
 - Over 30 Victims identified
 - Suspect arrested
- **ASB Prevention**
 - Outreach work
 - Enhanced CCTV
 - Criminal Behaviour Order

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Positive Initiatives

- Reducing ASB in The Peel Centre
- Knife Crime Prevention
- Bracknell & Wokingham Cadet Unit

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Force Challenges

Capacity v Demand

Maintaining establishment levels across TVP

Managing budget shortfalls

Quality of investigations

- Op Endeavour
- Investigation restructure
- Crime Data Integrity

Improving Call Handling performance

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