

Actions Log

Adult Social Care, Health & Housing Overview and Scrutiny Panel From Minutes of Meetings

Key: Grey = Action Complete



| Action/Information Request | Response |
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| <p>(From 5 June Meeting) Item 10. Development of Overview and Scrutiny Work programme. It was agreed that the current task and finish groups, The Primary Care Patient Experience Task and Finish Group and the Housing Strategy and Supply Task and Finish Group should be included in the next work programme.</p> | <p>Housing Strategy and Supply Task and Finish Group. This Task and Finish Group was closed by the Chairman of the Panel in January 2019.</p> <p>Primary Care Patient Experience Task and Finish Group On 13 March Kirstine Berry, Governance and Scrutiny Co-ordinator advised that the analysis (qualitative and quantitative) of the GP Survey responses collected by the full working group was complete and the lead Member was working with surgeries to progress and produce 2 video shorts which describe best practice. Since the last meeting of the Panel on 26 March 2019, primary care networks have been introduced and the recommendations that this working group would have made have been superceded by the changes.</p> |
| <p>(From 15 January Meeting) Item 34. Minutes and Matters Arising</p> <p>The sixth Bulletin supplied by the East Berkshire CCG about “The Big Conversation”, had been circulated to Members. Members asked what impact the “Feeling Unwell?” communications piece which signposts people to the correct service, had been.</p> <p>ACTION: Janette Fullwood, Head of</p> | <p>On 20 May 2019 Sabahat Turk Hassan, Senior Social Marketing and Communications Manager East Berkshire CCG advised that The East Berkshire CCG were in the mid-evaluation phase for this work but that highlights so far seemed to indicate:</p> <ol style="list-style-type: none"> 1. While there was a good digital presence, so far, slightly more people said they remembered seeing a poster/flyer rather than being exposed to the message on social media. This highlighted the need to continue using printed materials. 2. A number of people remembered specifically receiving it in the post. 3. Several people commented: I need to keep this information! 4. When asked “What do you remember?” a consistent theme was the NHS service options. |

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| <p>Children, Young People's and Families: East Berkshire Clinical Commissioning Group (CCG) confirmed she would look at the specific impact of the "Feeling Unwell?" information piece and advise the Panel.</p> | <p>5. People remembered the cost or how expensive using the wrong service was - the word "saving" was used in terms of how people can help the NHS make a saving. 6. Materials were described as colourful, "not boring", informative, easy to read and simple.</p> <p>Interviews were still being conducted at present and the full evaluation would be provided to the Panel when it was completed.</p> |
| <p>(From 4 February 2019 Meeting) It was raised with Catriona Khetyar, Head of Medicines Optimisation: East Berkshire Clinical Commissioning Group (CCG) that the collection of sharps boxes was an issue. Patients using sharps were no longer able to take them back to GP surgeries, the boxes had to be left out in patients' front gardens between 7am and midnight for collection. Strangers had entered people's gardens and were looking at the sharps boxes. It was suggested that there needed to be a central point to drop off sharps boxes. Catriona Khetyar, Head of Medicines Optimisation: East Berkshire Clinical Commissioning Group (CCG) agreed to take this suggestion back to the CCG for consideration.</p> <p>Action: Kirstine Berry, Governance and Scrutiny Co-ordinator to contact Catriona Khetyar to obtain an update and clarify for the Panel who is responsible for the policy for and</p> | <p>A meeting has been scheduled between Catriona Khetyar, Head of Medicines Optimisation: East Berkshire Clinical Commissioning Group (CCG), Damian James, Assistant Director: Contract Services, Councillor Isabel Mattick and Claire Pike, Waste and Recycling Manager, to discuss this matter further. The Panel will be advised of the outcome of the meeting through the Actions Log.</p> |

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| responsibility of the collection of sharps. | |