

**Bracknell Forest Council
Record of Decision**

Work Programme Reference	I108521
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1. **TITLE:** Local Government and Social Care Ombudsman's Annual Letter

2. **SERVICE AREA:** Chief Executive's Office

3. **PURPOSE OF DECISION**

To provide the Executive with a summary and the context for the Local Government and Social Care Ombudsman's (LGSCO) annual review letter.

4. **IS KEY DECISION** No

5. **DECISION MADE BY:** Executive

6. **DECISION:**

That the Local Government and Social Care Ombudsman's annual review letter 2022 be noted.

7. **REASON FOR DECISION**

The annual review letter provides the council with information to help assess the Council's performance in handling complaints.

8. **ALTERNATIVE OPTIONS CONSIDERED**

None considered.

9. **DOCUMENT CONSIDERED:** Report of the Chief Executive.

10. **DECLARED CONFLICTS OF INTEREST:** None.

Date Decision Made	Final Day of Call-in Period
29 September 2022	6 October 2022