

**BRACKNELL FOREST COUNCIL**

**LOCAL AUTHORITIES (EXECUTIVE ARRANGEMENTS) (ACCESS TO INFORMATION)  
(ENGLAND) REGULATIONS 2012**

**NOTICE OF KEY DECISION**

Notice is hereby given that the Executive Director: Delivery is to be asked to make a key decision on 23 September 2020 in respect of the following:

**TITLE:** Strategic Procurement Plan - Low Code Netcall Platform

**SERVICE AREA:** Delivery

**PURPOSE OF DECISION:**

Phased replacement of current CRM with Low Code technology including primary development of EDS/MIS replacement system. It is platform specific to connect with telephony system.

**ISSUE REFERENCE:** I094909

The Executive Director: Delivery will be considering a report prepared by or on behalf of the Executive Director: Delivery. A copy of the report and any other documents will be available for inspection at Time Square, Market Street, Bracknell, RG12 1JD.

Further information can be obtained from Elise Battison, ICT Business Partner, , ,  
elise.battison@bracknell-forest.gov.uk.

**NB:** The report together with any other documents being considered (unless they contain exempt information) will be available for inspection 5 clear days before the decision is taken by the Executive Director: Delivery in Democratic Services, Time Square, Market Street, Bracknell, RG12 1JD or on the Council's web site. Copies may be requested from Democratic Services but a fee will be payable.

**DATE OF NOTICE:** 25 August 2020