

BRACKNELL FOREST COUNCIL

**LOCAL AUTHORITIES (EXECUTIVE ARRANGEMENTS) (ACCESS TO INFORMATION)
(ENGLAND) REGULATIONS 2012**

NOTICE OF KEY DECISION

Notice is hereby given that the Executive is to be asked to make a key decision on 10 November 2020 in respect of the following:

TITLE: Approval of Customer Experience Strategy 2021-2024

SERVICE AREA: Delivery

PURPOSE OF DECISION:

To approve the Customer Experience Strategy 2021-2024

ISSUE REFERENCE: I093923

The Executive will be considering a report prepared by or on behalf of the Executive Director: Delivery. A copy of the report and any other documents will be available for inspection at Time Square, Market Street, Bracknell, RG12 1JD.

Further information can be obtained from Bobby Mulheir, Assistant Director: Customer Experience, Digital & IT, Customer Experience, Time Square, Market Street, Bracknell, RG12 1AQ, Tel: 01344 352096, bobby.mulheir@bracknell-forest.gov.uk.

NB: The report together with any other documents being considered (unless they contain exempt information) will be available for inspection 5 clear days before the decision is taken by the Executive in Democratic Services, Time Square, Market Street, Bracknell, RG12 1JD or on the Council's web site. Copies may be requested from Democratic Services but a fee will be payable.

DATE OF NOTICE: 26 January 2021