

TO: THE EXECUTIVE
19 December 2017

COUNCIL PLAN OVERVIEW REPORT
Chief Executive

1 PURPOSE OF REPORT

- 1.1 To inform the Executive of the performance of the Council over the second quarter of the 2017/18 financial year (July - September 2017).

2 RECOMMENDATION

- 2.1 **To note the performance of the Council over the period from July - September 2017 highlighted in the Overview Report in Annex A.**
- 2.2 **To note the performance of the Council from the LG Inform benchmarking report in Annex B.**

3 REASONS FOR RECOMMENDATION

- 3.1 To brief the Executive on the Council's performance, highlighting key areas, so that appropriate action can be taken if needed.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None applicable.

5 SUPPORTING INFORMATION

Performance Management

- 5.1 The Council's performance management framework provides for the preparation of Quarterly Service Reports (QSRs) by each department. These QSRs provide an update of progress and performance against departmental Service Plans.

Quarterly Service Reports

- 5.2 Executive Portfolio Holders will have received the first quarter QSRs for their areas of responsibility. QSRs are also distributed electronically to all Members, and will be considered by the Overview & Scrutiny Commission and Scrutiny Panels. This process enables all Members to be involved in performance management.

Council Plan Overview Report

- 5.3 The QSRs have been combined into the Council Plan Overview Report (CPOR), which brings together the progress and performance of the Council as a whole. The CPOR enables the Corporate Management Team and the Executive to review performance, highlight any exceptions and note any remedial actions that may be necessary, either from under-performing or over-performing services, across the range of Council activities.

- 5.4 The CPOR for the second quarter (July - September 2017) is shown at Annex A.

LG Inform Benchmarking report

- 5.5 There are 106 performance indicators reported in total across the organisation to monitor progress against the Council Plan. 45 of these are available to benchmark against other local authorities using a tool developed by the Local Government Association (LGA) called LG Inform. An annual benchmarking report is produced from

LG Inform each October to enable the Executive to review performance in comparison to other English unitary authorities.

- 5.6 The benchmarking report produced in October 2017 is shown at Annex B.

6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS

Borough Solicitor

- 6.1 There are no specific legal issues arising from this report.

Borough Treasurer

- 6.2 There are no direct financial implications arising from this report.

Equalities Impact Assessment

- 6.3 Not applicable.

Strategic Risk Management Issues

- 6.4 Any specific issues are included in the QSRs and in the CPOR in Annex A.

Other Officers

- 6.5 Not applicable.

7 CONSULTATION

Principal Groups Consulted

- 7.1 Not applicable

Method of Consultation

- 7.2 Not applicable.

Representations Received

- 7.3 None.

Background Papers

QSR – Resources – Quarter 2 2017/18

QSR – Environment, Culture and Communities – Quarter 2 2017/18

QSR – Adult Social Care, Health and Housing – Quarter 2 2017/18

QSR – Children, Young People and Learning – Quarter 2 2017/18

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