

BRACKNELL FOREST COUNCIL

**LOCAL AUTHORITIES (EXECUTIVE ARRANGEMENTS) (ACCESS TO INFORMATION)
(ENGLAND) REGULATIONS 2012**

NOTICE OF NON-KEY DECISION

Notice is hereby given that the Executive is to be asked to make a non-key decision on 12 February 2019 in respect of the following:

TITLE: Update on Customer Contact Strategy 2017-2018

SERVICE AREA: Delivery

PURPOSE OF DECISION:

To provide the Executive with an update on the first year's progress relating to delivery of the Customer Contact Strategy, and an outline of the plan for the coming year.

ISSUE REFERENCE: I078675

The Executive will be considering a report prepared by the Executive Director: Delivery. A copy of the report and any other documents will be available for inspection at Time Square, Market Street, Bracknell, RG12 1AQ.

Further information can be obtained from Bobby Mulheir, Chief Officer: Customer Services, Customer Services, Time Square, Market Street, Bracknell, RG12 1AQ, Tel: 01344 352096, bobby.mulheir@bracknell-forest.gov.uk.

NB: The report together with any other documents being considered (unless they contain exempt information) will be available for inspection 5 clear days before the decision is taken by the Executive in Democratic Services, Time Square, Market Street, Bracknell, RG12 1JD or on the Council's web site. Copies may be requested from Democratic Services but a fee will be payable.

DATE OF NOTICE: 29 January 2019